

Cooper's Private Lesson & Children's Center Cancellation Policy

2015-16 Season

Reservations -

- Advanced Reservations are highly recommended for all Ski & Ride School **PRIVATE LESSONS** and our **CHILDREN'S CENTER** throughout the season, especially during the Christmas holiday period, Martin Luther King Weekend, Presidents' Week and the entire month of March.
- Phone reservations for **Children's Bookings** can be made daily from 8:30 am to 4:00 pm by calling **719-486-2277**
- Phone reservations for **Private Lessons** can be made daily from 8:30 am to 4:00 pm by calling **719-486-2277**.
- **Group, Private, and Children's Lessons** can be booked online at skicooper.com
- **All** Ski & Ride Lessons are subject to availability and may sell out.

Payment -

- Reservations for Private Lessons are charged in full when booked.

Cancellations -

- Cancellations and changes made by 4pm two days prior to your reservation will receive a full refund.
- Cancellations and changes made by 4pm **one day** prior to your reservation will receive a refund of 75%.
- Cancellations **made the same day** are subject to a 50% cancellation fee.

No-Shows -

- No-Shows will be charged for the lesson in full.
- Cancellations made after the scheduled lesson time are considered a No-Show and will be charged the full amount.